



# WEST END FAMILY CLINIC PTY. LTD.

ABN - 42 773 901 559

T/A THE FAMILY CLINIC WEST END

109 VULTURE STREET, WEST END, QLD. 4101.

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31<sup>st</sup> May 2004

Alecia Stubbs  
Telephone Applications Australia  
16 Edmondstone Road  
Bowen Hills QLD 4006

Dear Alecia,

**RE: New NEC Telephone System**

I would sincerely like to express my appreciation for everything you have done for us in relation to organising the new NEC telephone system for the West End Family Clinic.

Whilst I was making my decision on who to appoint and which system to choose, I spoke with several representatives and considered my options with other telephone systems.

The basis of my decision to appoint you is that I was very impressed with your professional approach, your courteous, friendly nature and overall commitment to provide us with the best products and solutions.

Throughout the entire process, you kept us informed and up-to-date in relation to our Telstra applications and approvals, installation details and all other relevant information.

Alecia, it has been a real pleasure dealing with you over the past few months, your dedication to us has left quite an impression. Please also pass on our thanks to your service department personnel, they did a wonderful job installing our system and training my staff.

I would have no hesitation in recommending you and T.A.A to anyone considering purchasing a new telephone system.

Thanks again and I look forward to our on-going association.

Kind Regards,



Dr. Ashok Chotai

Director - West End Family Clinic