

8 June, 04

M/s Alecia Stubbs,  
Telephone Applications Australia,  
16 Edmondstone Road,  
Bowen Hills Qld 4006

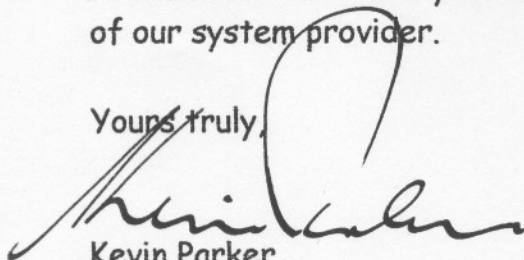
Dear Alecia,

We here at Redlands Nursery would like to express our appreciation for the tremendous levels of service and cooperation experienced in the changeover of our telephone system.

Right from the outset of quoting, we were kept up-to-date with progress of our system. Even after installation, training and service was attended to promptly and courteously by your colleagues at T.A.A.

Thank you for your attention to our requirements. We certainly would recommend T.A.A. and yourself especially to any who would ask us for details of our system provider.

Yours truly,



Kevin Parker  
Finance and Accounting