

7 July 2005

The Manager

**TELEPHONE APPLICATIONS AUSTRALIA**

16 Edmondstone Road  
Bowen Hills  
Queensland 4006

Dear Sir/Madam,

Just a short note of thanks to all the team at Telephone Applications Australia to thank them for their professionalism and thoroughness during our recent installation of a NEC IPK48 system.

We had a very smooth and timely installation. This was initiated by Alecia Stubbs who demonstrated a great knowledge of her products, and listened carefully to our needs. Alecia's recommendation to us has proved an ideal system to cater for our business needs.

Our installation was undertaken on short notice, and we were most impressed with Tim's dedication to meeting the timeframe earlier agreed to.

Our follow up training was conducted by Theresa who structured her training specifically at our needs, this was refreshing.

Thanks to all the team at TAA, I will have no hesitation in recommending your company to friends and business colleagues alike.

Regards

Glenn Corrigan  
Director  
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